

An Introduction to Plantronics

### Enhancing Personal Communications

"That's one small step for man, one giant leap for mankind." These historic first words from the moon were spoken through a Plantronics headset. In fact, Plantronics invented the first lightweight headset back in 1961, and over the past 40 years has set the industry standard for sound quality, comfort and reliability.

Now you can experience this expertise every time you use a Plantronics headset. Plantronics offers a complete line of best-in-class products for every need, with the light weight, attractive styling, quality and durability that sets our headsets apart.

As we move into a wireless, digital future, we know our customers are looking for comfort, style, mobility and freedom. Plantronics is committed to delivering state-of-the-art technologies and industry-leading innovation that simply make communicating easier.



#### In the office

The superior sound quality and ergonomic designs of our professional headsets free your hands for other tasks as you enjoy comfortable, natural-sounding conversations.



#### On the go

Choose one of Plantronics
lightweight mobile headsets for crystal clear
calls and hands-free
convenience you
can take on the
road, to the office,
or around the
house—anywhere
you need to stay
in touch.



#### At the computer

For Internet telephony, listening to music, playing multimedia games, speech recognition and voice applications—choose one of Plantronics full range of innovative PC headsets.

# Office & Call Center Solutions

As the world leader in communications headsets, Plantronics continues to introduce innovative products. Our latest include the DuoPro® headset family, now available in a behind-the-head wearing style, and the new CT12 Cordless Headset Telephone

for hands-free convenience and mobility around the home or office.

#### Best-in-class headsets

Plantronics offers the widest choice of headsets for call centers, offices and home offices. Choose between over-the-head, over-the-ear, behind-the-head or versatile

convertible styles, with either

voice tube or noise-canceling microphones. Backed by Plantronics legendary service and support, they all deliver superior sound quality, allday comfort and rugged reliability.

### Top-of-the-line amplifiers and systems

Plantronics amplifiers and adapters let you connect our headsets to your telephone. They add the convenience of volume, mute and tone controls, in-use indicators, headset stands, and more. For small offices and home offices, choose one of our convenient headset/amplifier systems or dedicated headset telephones.

#### Advanced cordless solutions

Our cordless products let you enjoy the handsfree convenience of a Plantronics headset, together with the freedom to move around your workspace untethered to your desk.



CT12 Cordless Headset Telephone See page 14

#### **Encore** Headset Family

Top-of-the-line model that offers all-day comfort and superior sound quality.

- Sound Enhancement System (SES\*) lets you select bass or treble setting for a full, rich tone
- Lightweight monaural and binaural designs for comfortable extended-wear use
- Convenient Quick Disconnect<sup>™</sup> feature lets you walk away from your phone while still wearing your headset

<sup>\*</sup>Polaris™ models available



For best-in-class versatility, sound quality and comfort, these innovatively designed headsets come in convertible, over-thehead, over-the-ear and behind-the-head configurations.

- Your choice of four models, each available with a noise-canceling microphone or a voice tube
- The first professional headset with a behind-the-head neckband option
- Leading-edge microphone and speaker quality combine to give you best-in-class performance
- Breakthrough ergonomic design for all-day comfort no matter which configuration you choose
- Convenient Quick Disconnect<sup>™</sup> feature lets you walk away from your phone while still wearing your headset





H81N

### TriStar® Headset Family

Stable, over-the-ear headset design that's so comfortable, you'll forget you're wearing it.

- Advanced three-point design provides support behind, on top of and in the ear
- Four user-selectable earbud sizes for a perfect fit
- Convenient Quick Disconnect<sup>™</sup> feature

#### AttiTube Color Voice Tubes

Color voice tubes for use with all Plantronics headsets with replaceable voice tubes. Available in five colors:

- Passion Pink
- Outrageous Orange
- Serene Green
- Cool Blue
- Peaceful Purple





<sup>\*</sup>Polaris™ models available

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#### Supra<sup>®</sup> Headset Family

The most popular lightweight headset in the world.

- Lightweight (1.6 ounces monaural/2.8 ounces binaural) with fully adjustable headband for extended-wear use
- Convenient Quick Disconnect<sup>™</sup> feature lets you walk away from your phone while still wearing your headset



#### Mirage® Headset Family

All-day comfort and convenience.

- External receiver rests lightly against the outside of the ear
- Convenient Quick Disconnect<sup>™</sup> feature lets you walk away from your phone while still wearing your headset



#### **DuoSet**° Headset Family

Convertible model offers over-the-head stability or over-theear convenience.

- An excellent choice for first-time users
- Convenient Quick Disconnect<sup>™</sup> feature lets you walk away from your phone while still wearing your headset



Headband.....Over-the-Ear



#### FreeHand® Headset

Unique easy-on/easy-off design is ideal for intermittent phone users.

- Small, convenient size and lightweight design make it the ideal choice for business professionals
- Automatic noise-canceling technology





<sup>\*</sup>Polaris™ models available

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#### **\$20** Telephone Headset System

Ideal for business professionals and executives, the S20 is an all-in-one, under-the-telephone accessory deck that includes Plantronics premium A20 amplifier, a convertible DuoSet® headset, in-use indicator, headset stand and cord management system.

- Adjustable accessory deck connects to single- or multi-line corded phone and installs easily with seamless telephone integration
- DuoSet headset with conformable earloop converts for over-the-head stability or over-the-ear convenience
- Audible and visual cues simplify the adjustment of incoming and outgoing volume, tone control and mute
- Unique Call Clarity™ and SoundGuard® Plus™ technologies improve voice quality and maintain sound at a comfortable level
- Add one-touch, call-answering convenience with the HL10 telephone handset lifter

#### **A20** Telephone Headset Amplifier

Top-of-the-line A20 amplifier includes the accessory deck and cord management system and may be purchased alone.



#### M12 Vista<sup>™</sup> Telephone Headset Amplifier

Connects Plantronics headsets to most single- or multi-line phones.

- One-button selection between headset and handset
- Separate controls adjust outgoing and incoming volume
- Unique Call Clarity™ and SoundGuard® Plus™ technologies improve voice quality and maintain sound at a comfortable level
- Mute control



#### MX10 Headset Switcher<sup>™</sup> Adapter

Connects a single headset to a telephone and PC.

- Separate controls adjust outgoing and incoming volume
- Unique Call Clarity™ and SoundGuard® Plus™ technologies improve voice quality and maintain sound at a comfortable level
- Enables advanced features like music on hold and call recording



Bring the quality and comfort of Plantronics H-Series headsets to VoIP softphones. The DA50 USB-to-headset adapter plugs directly into the USB port of your personal computer to connect a Plantronics headset.

- Includes PerSono Pro™ software for optimized sound
- Features inline volume and mute controls
- Easy installation—no sound card required





#### **CS10** Cordless Telephone Headset System

For hands-free mobile conversations, the CS10 includes the 900 MHz cordless CA10 amplifier and convertible DuoSet\* headset.

- Connects to single- or multi-line corded telephones
- DuoSet headset with conformable earloop converts for over-the-head stability or over-the-ear convenience
- Compact remote delivers range of up to 150 feet from base unit and six-hour continuous talk time on rechargeable battery
- Unique Call Clarity™ and SoundGuard® Plus™ technologies improve voice quality and maintain sound at a comfortable level
- Adjustable tone and transmit/receive volume controls allow for superior sound

#### **CA10** Cordless Telephone Headset Amplifier

If you already have a compatible H-Series headset, Plantronics 900 MHz cordless CA10 amplifier may be purchased alone.

#### **HL10** Handset Lifter

Add one-touch, remote call-answering convenience with the HL10 telephone handset lifter accessory, featuring remote ring detection and a discreet and stylish design.





HL10 Handset Lifter

### Avaya LKA10 Cordless Headset System with Dial-Pad Remote

Hands-free mobile convenience with the flexibility to take and make calls remotely. The LKA10 includes the 900MHz cordless amplifier, convertible DuoSet® headset and remote dial-pad.

- Connects directly to the headset port on all Avaya 6416D+M and 6424D+M models, or combines with Avaya Handset Lifter Accessory for remote call answering and call initialization with virtually any Avaya deskset
- Ultra-compact remote includes dial-pad, variable range volume control, mute, redial,10-number speed dial and audible indicators
- Delivers up to 150-foot mobile range from base unit and six-hour continuous talk time on rechargeable battery
- DuoSet headset with conformable earloop converts for over-the-head stability or over-the-ear convenience
- Unique Call Clarity™and SoundGuard® Plus™ technologies improve voice quality and maintain sound at a comfortable level

#### Avaya LHL1 Handset Lifter

Add one-touch, remote call-answering convenience with the Avaya LHL1 telephone handset lifter accessory, featuring remote ring detection and a discreet and stylish design.





Avaya LHL1 Handset Lifter

#### CT12 Cordless Headset Telephone

Ultra-compact convenience and mobility with crystal-clear sound, the CT12 is ideal for home or small-office applications.

- Single-line system with 2.4 GHz DSS technology delivers superior range
- Digital spread spectrum (DSS) for increased security
- 5.5 hours continuous talk time, 10 days standby
- 2-in-1 convertible headset with noise-canceling microphone and Firefly<sup>™</sup> in-use indicator light
- Ultra-compact remote unit features an integrated belt/clothing clip that remains attached even when charging
- Backlit LCD caller ID\* display with call waiting\*
- 10-number speed dial, redial and volume control/mute
- \* Requires activation of service through local phone company.



#### CT10 Cordless Headset Telephone

For home and small-office applications, the CT10 Telephone offers the ideal combination of size, mobility and convenience.

- 900 MHz cordless telephone with range of up to 150 feet
- 6 hours of continuous talk time; 80 hours standby
- Ultra-compact remote unit with belt/clothing clip
- Lightweight, noise-canceling headset with 2.5mm connector
- Adjustable volume, channel change, mute, flash, and redial
- 10-number speed dial
- Built-in headset stand



#### **\$10** Telephone Headset System

Ergonomically designed, convertible headset with amplifier connects to a single- or multi-line corded telephone.

- Convertible headset for over-the-head stability or over-the-ear convenience
- Noise-canceling microphone eliminates background noise
- Adjustable incoming and outgoing volume, tone control and mute
- In-use indicator and convenient headset stand



#### T10 Headset Telephone

Complete single-line telephone with ergonomically designed, convertible headset.

- Convertible headset for over-the-head stability or over-the-ear convenience
- Noise-canceling microphone eliminates background noise
- Adjustable volume and tone control
- Redial, flash and mute buttons
- In-use indicator and convenient headset stand



#### T20 Headset Telephone

Complete, dual-line telephone with ergonomically designed, convertible headset. Includes all the features of the T10 single-line headset telephone, and the following additional features:

- Call hold button
- Three-way conference calling



# Mobile & Cordless Headsets

### At home, in the car, whenever you're on the go

Experience the hands-free comfort and convenience of Plantronics headsets for mobile phones. Choose from a variety of colors and styles—including our new MX100 with unique Flex Grip™ design—to find the perfect fit for your busy and active life.

#### The leader in headset technology

Plantronics offers a comprehensive and affordable line of headsets for cellular and cordless telephones featuring advanced microphone technology for crystal clear calls. They're compatible with nearly all phones having a 2.5mm headset jack. Nokia\* specific models plug directly into Nokia phones without an adapter.

## A hands-on approach to driver safety

There are plenty of reasons for using a headset while driving; including the ability to keep both hands free to operate your vehicle. Now add to that the increased comfort, fit and superior sound quality of a Plantronics headset. You'll wonder how you ever drove without one.

#### Be more than mobile. Be free!

Plantronics new wireless Bluetooth M1000 headset gives you the freedom to express yourself—with no wires, no leads, no strings attached! You can connect with any mobile phone, PDA or laptop that supports the Bluetooth headset or hands-free profile—seamlessly and invisibly.



MX100 Headset See page 20

#### M1000 Wireless Headset

Lightweight and discreet Bluetooth™ headset brings wireless freedom to your mobile life.

- Compatible with Bluetooth<sup>™</sup> mobile phones that support the v1.1 headset profile
- Digital clarity with up to a 30-foot range, up to 2.5 hours of talk time and 60 hours of standby time
- Adjustable noise-canceling microphone delivers clear and reliable transmission, vital for voice-enabled applications
- Lightweight (less than an ounce) with a flexible earloop to ensure a snug, comfortable fit
- One-touch controls, including Power/Talk button with in-use indicator light, volume and mute

### Bluetooth

#### **MX100** Series Headsets

Comfortable, discreet and ultra-stable earbud design allows for one-handed placement in the ear.

- Flex Grip<sup>™</sup> design provides a uniquely stable and comfortable fit to the ear
- AcuSpeak<sup>™</sup> technology allows for clear conversations in almost any environment
- Discreet call answer/end button (MX103)
- Compatible with most headset-ready cellular phones with specific models for Nokia® series phones



#### M205 Series Headsets

Ultra-light earbuds for mobile phones that combine superior call clarity with a discreet, comfortably fitting design.

- Compact earbud design with superior sound
- Flexfit<sup>™</sup> styling for secure, comfortable fit
- Specially engineered microphone for crystal clear calls
- One-touch volume and mute controls (M205)
- One-touch voice-activated dialing,\* call answer/end and volume controls on Nokia® specific models (M206-N1 and M206-N2)



Two headsets in one that give you maximum versatility in both over-the-head and over-the-ear configurations.

- Convertible style you can wear over-the-head for stability or over-the-ear for portability
- Optimal voice clarity with noise-canceling microphone
- Enhanced sound quality with microphone adjust switch for cordless phones
- One-touch volume and mute controls (M175)



<sup>\*</sup>Voice-activated dialing if supported by your service and phone

#### M140 Series Headsets

In-the-ear headsets that provide discreet style, ultra-light comfort with an adjustable microphone position.

- Superior sound quality with adjustable microphone boom
- Easy to put on and take off with one hand
- Optimal voice clarity with noise-canceling microphone
- One-touch volume and mute controls (M145)
- One-touch voice-activated dialing\* and call answer/end on Nokia® specific models (M143-N1 and M143-N2)



#### M130 Series Headsets

Stylish over-the-ear headsets with customizable fit and adjustable microphone booms for superior sound quality and clear conversations.

- Fits close to your ear with conformable earloop
- Optimal voice clarity with noise-canceling microphone
- One-touch volume and mute controls (M135)
- One-touch voice-activated dialing\* and call answer/end on Nokia® specific models (M133-N1 and M133-N2)



#### M120 Series Headsets

Lightweight over-the-ear headsets fit close to your ear for comfort and convenience at a value price.

- Optimal voice clarity with noise-canceling microphone
- One-touch volume control (M124)
- One-touch voice-activated dialing\* and call answer/end on Nokia\* specific model (M123-N2)



#### M110 Series Headsets

Comfortable headsets with a secure fit free you to handle other tasks while you talk.

- Adjustable headband provides comfortable, secure fit
- Optimal voice clarity with noise-canceling microphone
- Works with most headset-ready cellular and cordless phones
- One-touch volume control (M114)



### PC Headsets

Perfect for online chat, Internet telephony, speech recognition, video conferencing, listening to music and playing multimedia games—Plantronics award-winning PC headsets and microphones are simply the best in their class. Based on over 40 years experience in acoustic and ergonomic

> design, these PC products provide superior comfort, durability, and audiophileapproved sound, bringing another level

> > New .Audio™ line

Whether it's a behind-the-head headset, a stereo earbud system, a foldable headset for people on-the-go, or a high-quality desktop microphone, Plantronics .Audio line has the styles and features you're looking for.

#### Digitally-enhanced **USB** headsets

Plantronics DSP-Series PC headsets use digital signal processing to modify and enhance the audio signal—bypassing the sound card for improved speech recognition accuracy and maximum clarity.

All DSP-Series headsets come with our unique PerSono™ Audio Control software, an on-screen interface that lets you quickly customize microphone and headphone properties for different applications.



**DSP300** Digitally-Enhanced PC Headset See page 30

#### .Audio™ 90 Stereo PC Headset

Highest-quality stereo sound with maximum bass response. Serious gamers and music listeners, this is the headset for you!

- 40mm speakers for full-range stereo sound with maximum bass
- Superior speech recognition microphone
- QuickAdjust™ microphone for perfect placement
- Inline volume and mute controls
- Compatible with popular sound cards

#### .Audio™ 80 Folding Stereo PC Headset

A high-quality, stereo PC headset that you can fold up and take with you. This portable headset offers great full-range stereo sound and highly accurate voice transmission.

- Superior speech recognition microphone
- QuickAdjust™ microphone for perfect placement
- Inline volume and mute controls
- Compatible with popular sound cards

#### .Audio™ 70 Stereo PC Headset

Awesome stereo sound and accurate speech-recognition microphone in a stylish new behind-the-head design.

- · Full-range stereo sound
- Superior speech recognition microphone
- Inline volume and mute controls
- Lightweight, comfortable, behind-the-head design

#### .Audio™ 60 Stereo PC Headset

Excellent stereo sound and highly accurate voice transmission, with convenient inline volume and mute controls. Great for speech recognition, Internet telephony and music.

- Full-range stereo sound
- Superior speech recognition microphone
- QuickAdjust™ microphone for perfect placement
- Compatible with popular sound cards

#### .Audio™ 50 Mono PC Headset

The best headset for speech recognition, voice command-and-control, Internet telephony, and online chat in an office environment.

- Monaural design lets you hear both your surroundings and your computer
- Superior speech recognition microphone
- QuickAdjust™ microphone for perfect placement
- Swivel-mount ear cushion can be worn on left or right side
- Inline volume and mute controls











#### .Audio™ 40 Stereo PC Headset

Enjoy music and games in full-range stereo sound, with a comfortable headset that provides excellent voice transmission.

- Noise-canceling microphone for greater speech accuracy
- QuickAdjust™ microphone boom
- Compatible with popular sound cards
- Just plug it in and start talking



#### .Audio™ 30 Stereo Earbud PC Headset

Huge stereo sound that's right in your ear. This portable PC earbud system offers excellent stereo sound and voice transmission in a lightweight, unobtrusive design.

- Full-range stereo sound
- Omnidirectional microphone filters out background noise
- Inline volume and mute controls
- Discreet, ultra-lightweight design



#### .Audio™ 20 Mono PC Headset

Lightweight, comfortable design optimized for online chat, Internet telephony and multiplayer games.

- Monaural design lets you hear both your surroundings and your computer
- Noise-canceling microphone for greater speech accuracy
- High-quality voice transmission
- Good for online chat and Internet telephony
- Just plug it in and start talking



#### .Audio™ 10 PC Microphone

A microphone that is great for your desktop system.

- Noise-canceling microphone for greater speech accuracy
- High-quality voice transmission
- Easily converts to monitor-mount microphone
- Just plug it in and talk
- Compatible with most popular PC sound cards



#### .Audio™ PC Speaker Headset Switch

A convenient desktop solution that allows you to switch between speakers and headset.

- Easily switch between speakers and headset at the touch of a button
- Mutes microphone in speaker position



### DSP-500 Digitally-Enhanced USB Multimedia Stereo PC Headset & Software

Bring a new level of excitement to your games and music with 40mm dynamic bass speakers—our most full-featured headset.

- Enjoy maximum bass response with 40mm stereo speakers
- Easily installs with USB plug and play—no sound card required
- Enhance your listening experience with PerSono™ Audio Control Center Software
- Noise-canceling microphone for greater speech accuracy
- Inline digital volume and mute controls



The collapsible design is ideal for easy storage and transport. Listen to CDs, DVDs and MP3 files in stereo wherever your laptop goes.

- · Full-range stereo sound
- Easily installs with USB plug and play—no sound card required
- Enhance your listening experience with PerSono™ Audio Control Center Software
- Noise-canceling microphone for greater speech accuracy
- Inline digital volume and mute controls



Lightweight and comfortable, the DSP-300 is a great fit for all your multimedia needs.

- · Full range stereo sound
- Easily installs with USB plug and play—no sound card required
- Enhance your listening experience with PerSono™ Audio Control Center Software
- Noise-canceling microphone for greater speech accuracy
- Inline digital volume and mute controls

### **DSP-100** Digitally-Enhanced USB Monaural PC Headset & Software

The perfect candidate for use with speech recognition applications, voice command and control and Internet telephony.

- Hear the room around you with the single earpiece design
- Easily installs with USB plug and play—no sound card required
- Enhance your listening experience with PerSono™ Audio Control Center Software
- Noise-canceling microphone for greater speech accuracy
- Inline digital volume and mute controls











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Shown on cover:
New! CT12
Cordless
Headset
Telephone
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